#### DRAFT

# GOOCHLAND POWHATAN COMMUMITY SERVICES LOCAL HUMAN RIGHTS COMMITTEE

## **April 11, 2013**

Good Neighbor Community Services Nationwide Building, Boulders IV 7501 Boulder View Drive 6th Floor Conference Room Richmond, VA 23225

### **Minutes**

The quarterly meeting of the Goochland Powhatan Local Human Rights Committee met as scheduled at Good Neighbor Community Services. The regular session convened at 9:39 am.

## **LHRC Members**

## Present:

Geri Venable, Chair Vernell Straughter, Vice Chair Brad Burdette WandaMarie M. Duke

## Absent:

Kitty Hardt, Secretary

## **Human Rights Advocate**

Beverly Garnes, Regional Advocate

## **Guests:**

Carletha Hall

Kathleen Wright Right Rehabilitation Resources

## <u>Affiliates</u>

#### Present:

Justin Huerkamp Attachment and Trauma Institute

Allison Meyer Goochland Powhatan Community Services Board

Ashley Kemnitz Good Neighbor Community Services

Nancy Waldman-Chaney Hallmark Youthcare

Pascal Thebaud Independent Capacity System Keshia Gwaltney Inner-Vision Education Center

Kathleen Toms Intercept Youth Services

& Stefanie Pollay

Leslie McInturf New Direction Outreach Services
Michael Samuel Next Level Residential Services

Linda Coles Partnership for Success
Ashley Kemnitz Virginia Group Homes

#### Absent:

Associated Behavioral Outcomes & Developmental Experts of Virginia

Minutes from the 1/10/13 meeting were approved without correction.

Public Comment: None.

#### **Old Business:**

There are 2 vacancies on the committee. There is a candidate interview following today's meeting.

Ms. Coles provided an update of affiliate support for the LHRC meetings. Partnership for Success and Hallmark Youthcare have offered to provide gas cards for consumer members of LHRC. Good Neighbor Community Services provided refreshments for today's meeting, which is the 2<sup>nd</sup> time in 2013 they have done so. They have also been securing the meeting location. Goochland Powhatan CSB continues to provide administrative support to the meeting. Volunteers were thanked for their efforts toward supporting the LHRC. Independent Capacity Systems will provide refreshments for the July meeting and Intercept Youth Services for the October meeting.

#### **New Business:**

None.

## **Advocate Report/Updates:**

Beverly Garnes discussed the following:

Since our last meeting, there have been trainings on CHRIS (Computerized Human Rights Information System) for reporting allegations of abuse and neglect and human rights complaints by state facilities and community providers. Providers reported on their experience thus far, and there does seem to be some confusion.

On June 7<sup>th</sup> at 8:30a, the State Human Rights Committee will be meeting in the 6<sup>th</sup> floor conference room at the Good Neighbor Community Services address. Providers and committee members were invited to attend, if they are interested.

## **Policy Reviews:**

None

## Affiliation Requests:

**New Direction Outreach Services** has decided to table the expansion of therapeutic day services until next school year.

**Right Rehabilitation Services** has requested affiliation. Kathleen Wright is currently a vocational rehabilitation counselor for the State for individuals with serious mental illness. As she retires from the State, she is interested in continuing similar services in the private sector. She wants to provide case management, independent living skills development, and psychotropic education. There will be a recovery focus and advocacy training for individuals. Individuals will be encouraged to be involved in WRAP (Wellness Recovery Action Plan) groups. The catchment area will be Goochland and Powhatan. The plan is to serve 4-6 adult individuals initially with a staff of 1. This will be billed to Medicaid under Mental Health Support Services.

Affiliation request was unanimously approved.

Kathleen Toms presented **Intercept Youth Services**' affiliation request to start Outpatient services this quarter. They are planning to start at Roanoke, then Glen Allen and Chester locations. The plan is to start Monday-Friday afternoons and evening appointments. Intercept is planning to have psychiatrist and licensed clinicians to provide medication management, individual, child and family therapy. They will start with current clients of Intercept, then expand to private clients, and then expand to private insurance.

Affiliation request was unanimously approved.

## **Affiliate Reports:**

Associated Behavioral Outcomes & Developmental Experts of Virginia: Absent, but report was sent to Human Rights.

**Attachment and Trauma Institute:** Justin Huerkamp No allegations or complaints to report.

Goochland Powhatan Community Services: Allison Meyer On 2/25/13, a van driver was involved in an accident during the afternoon transport with 1 consumer on board. There were no injuries. Van driver was issued a ticket for failure to yield right of way. If convicted, the agency would consider this a founded neglect violation and would require the van driver to take a driver improvement course. The case has not yet gone to court. As per agency policy, van driver submitted to alcohol/drug screen. A performance memo was written to his file and the incident discussed by his supervisor.

There were 2 informal complaints that were resolved.

Good Neighbor Community Services: Ashley Kemnitz

The agency is currently serving 6 residents in their Beaverdam home. No allegations or complaints to report.

Hallmark Youthcare: Nancy Chaney

Ms. Chaney reported 65 peer to peer incidents with no injuries and 23 incidents with minor injuries for a total of 92 total allegations, 1 neglect, 3 abuse and 88 peer-to-peer. All cases were closed as unfounded, and there were no consequences for staff. On 2/7/13, 2 residents eloped during a community outing and were found 2 weeks later. They requested to return to Hallmark, and counselors went to pick them up and return them to facility. A resident hurt his wrist playing basketball and had it cast. He's fine and discharged now. A resident hit her head on a door frame horse playing and needed staples, but is now fine. 24 total complaints were made, and all were resolved. There was a formal parental complaint about her son's treatment made via the Human Rights advocate. The Treatment Team was able to meet with parent, and all issues were resolved. The individual is now successfully discharged.

**Independent Capacity Services:** Pascal Thebaud

No allegations or complaints to report.

Inner-Vision Education Center: Damon Peterson

No allegations or complaints to report.

**Intercept Youth Services:** Kyle McMahon

No allegations or complaints to report.

New Direction Outreach Services: Corey Gilpin

No allegations or complaints to report.

Next Level Residential Services: Michael Jordan

No allegations or complaints to report.

Partnership for Success: Linda Coles

No allegations or complaints to report. Licensing visit was conducted and the agency received citations for not having up to date annual performance evaluations, not having a separate behavioral support plan for substance abuse and relapse prevention, and incomplete transition information on discharge summary. All citations were corrected.

Virginia Group Homes Services: Ashley Kemnitz

No allegations or complaints to report.

Next meeting is 9:30am on 7/11/13 at Good Neighbor Community Services.

The regular meeting adjourned at 10:57am.

**Candidate Interview:** The LHRC went into closed Executive session at 11:07am to interview a committee applicant and came out of closed session at 11:35am. The committee voted unanimously to recommend the applicant to the SHRC after coming out of closed session.

The Executive meeting adjourned at 11:51 am

Respectfully Submitted,

Allison Meyer, LCSW Goochland Powhatan Community Services 804-556-5412